



GAIT 2010 Update: The impact on your agency's business

www.gta.georgia.gov/transformation

GTA is seeing a growing gap in the depth of understanding about the state's technology outsourcing and transformation initiative and the extent of change it will bring to the way agencies approach many aspects of their business operations.

To close the gap, GTA is preparing its next wave of detailed communications with agencies. We are planning to meet with agency heads and their business leadership beginning in August. The meeting will focus on what your agency needs to do to prepare for upcoming changes and your agency's role in the state's new IT enterprise.

Related topics for the meeting include:

- Governing the state's new IT enterprise
- Accountability: your agency's responsibilities and GTA's
- Impacts on your business and what will be different: planning, setting priorities, schedules and control
- Where you can expect to "feel pain"
- Impacts on your staff: shifting from functions to specific positions
- Financial and budgetary impacts

More information about the schedule of meetings will be announced soon.

To position GTA for its new role in the state's IT enterprise, we recently adopted a new vision, purpose and values. They more clearly reflect the direction GTA and the state's IT enterprise are taking and the work being done.

Vision

- To provide exemplary customer service
- To enable business solutions for Georgia's state government
- To lead change for Georgia's state government

Purpose

- Improve agency service delivery through the effective and efficient use of technology
- Improve the maturity level of Georgia's state government IT enterprise
- Reduce risk to Georgia's state government through a stable, secure and well governed IT enterprise
- Improve Georgians' access to government services through the use of technology

Values

- Communicate candidly
- Commit to the customer
- Treat all members of Team Georgia with respect
- Do the right thing

A video about our new vision, purpose and values can be viewed on the GTA website at www.gta.georgia.gov.